

FreeNAS - Bug #13906

Updating to 9.3.2 - database conversion unsuccessful

03/01/2016 05:54 PM - survive -

Status: Resolved	
Priority: No priority	
Assignee: William Grzybowski	
Category: OS	
Target version: Master - FreeNAS Nightlies	
Seen in: 9.3.1-STABLE-201602031011	Needs Merging: Yes
Severity: New	Needs Automation: No
Reason for Closing:	Support Suite Ticket: n/a
Reason for Blocked:	Hardware Configuration:
Needs QA: Yes	ChangeLog Required: No
Needs Doc: Yes	
Description	
Hi guys,	
I'm running FreeNAS-9.3-STABLE-201602031011. I saw the post in the forums about 9.3.2 so I just had to update my secondary filer to it. I went into the GUI & changed the update train to "9.3 nightly" & hit the update button. It updated, rebooted, came back up for a moment (I was pinging it) then rebooted. I went to check the console when the pings didn't start returning after a while & I caught the final bits of the startup which was mostly errors & database row not found messages. Networking came up with dhcp addresses but I was not able to access the GUI.	
Please let me know if you would like to take a look at the system or the config database or if there is anything on the system after updating that would be of interest.	
-Will	

Associated revisions

Revision b027d6c9 - 03/02/2016 01:49 PM - William Grzybowski

Use FreeNASUI as package to match what we have in 9.3.1

Ticket: #13906

History

#1 - 03/01/2016 06:08 PM - Jordan Hubbard

- Assignee changed from Sean Fagan to William Grzybowski

Can we get a screenshot of the resulting chaos?

Thanks.

#2 - 03/01/2016 06:14 PM - survive -

Hi Jordan,

The box does not have IPMI, so it would be a cell phone snaps. I didn't scroll up on the console to see where things started to go pear-shaped.

I certainly can get you some screen shots, I just need to update again.

-Will

#3 - 03/01/2016 08:59 PM - survive -

- File IMG_20160301_224425.jpg added

- File IMG_20160301_224439.jpg added

- File IMG_20160301_224531.jpg added

Hi Jordan,

I updated to 9.3.2 again to get the requested screenshots, but this time the system behaved a little differently. Instead of booting up with an incorrect config it drops me to single user mode.

Attached are 3 screenshots, the first 2 (*25 & *39) are of a traceback I get early in the boot process, *31 is when I drop to single user.

-Will

#4 - 03/02/2016 03:02 AM - William Grzybowski

- Status changed from Unscreened to Screened

#5 - 03/02/2016 03:03 PM - William Grzybowski

- Status changed from Screened to Resolved

Upgrades from 9.3.1 should work now. Or at least boot :)

#6 - 03/02/2016 10:08 PM - survive -

Hi William,

I just updated to the latest release in the nightly train. Things behaved differently. I didn't see the traceback error & the filesystems mounted, but later on in the boot process it crashed. I was watching it boot & I saw some Samba/winbind errors then the text became that bright white console font and pages upon pages of dump scrolled up the screen. Then it printed one last cpu shutdown message & rebooted.

-Will

#7 - 03/03/2016 01:48 AM - William Grzybowski

How weird, looks like you had a kernel panic.

Can you try boot in single user and look for /data/crash?

#8 - 03/04/2016 07:14 PM - survive -

Hi William,

I booted into single user & there are some files in /data/crash.

Is there an easy way for me to mount the 9.10 boot environment on my filer & get the files?

-Will

#9 - 03/04/2016 07:41 PM - survive -

- File *Crash.zip* added

Hi William,

I got the files from /data/crash. They are attached in crash.zip.

-Will

#10 - 03/05/2016 05:43 AM - William Grzybowski

Alright, we have seen this before.

Do you mind creating another ticket and attach it to track this kernel panic please?

Tyvm

#11 - 11/22/2017 09:52 AM - Dru Lavigne

- Target version set to Master - FreeNAS Nightlies

#12 - 12/09/2017 10:17 AM - Dru Lavigne

- File deleted (*Crash.zip*)

Files

IMG_20160301_224439.jpg	3.1 MB	03/02/2016	survive -
IMG_20160301_224425.jpg	3.14 MB	03/02/2016	survive -
IMG_20160301_224531.jpg	2.65 MB	03/02/2016	survive -