

FreeNAS - Bug #19610

Configuration file contains no email password

12/15/2016 12:37 PM - Gunther B.

Status: Resolved	
Priority: Important	
Assignee: William Grzybowski	
Category: OS	
Target version: 11.0-RC	
Seen in: 9.10.1-U4	Needs Merging: Yes
Severity: New	Needs Automation: No
Reason for Closing:	Support Suite Ticket: n/a
Reason for Blocked:	Hardware Configuration:
Needs QA: Yes	ChangeLog Required: No
Needs Doc: Yes	
Description	
<p>today i reinstalled my Freenas (9.10.1-U4) on another usb device. i think for this bug report only the steps 1, 6 and 8 are relevant. But who knows....</p> <ol style="list-style-type: none">1. stored the configuration file (in German: system/Allgemein/Speichern der Einstellungen) on my pc.2. shutdown freenas3. unplugged boot device4. insert new usb device for installation purpose5. installed freenas from cd (9.10.1-U4)6. uploaded the configuration file (the one created in step 1: System/Allgemein/Hochladen der Einstellungen) ... booted ...7. set up a mirror for the boot device and then i saw an error in the log: ** Dec 15 18:15:36 nas1 alert.py: [common.system:294] Failed to send email: (535, '5.7.0 Authentication rejected / Connection-failure. Username or password incorrect. Please be aware, that the e-mail password is mandatory here. E-Mail-Adresse oder Passwort ungueltig! Bitte beachten Sie, dass hier das E-Mail-Passwort notwendig ist: www.t-online.de/email-passwort/) Traceback (most recent call last): File "/usr/local/www/freenasUI/common/system.py", line 275, in send_mail server = _get_smtp_server(timeout, local_hostname=local_hostname) File "/usr/local/www/freenasUI/common/system.py", line 208, in _get_smtp_server em.em_pass.encode('utf-8') File "/usr/local/lib/python2.7/smtplib.py", line 622, in login raise SMTPAuthenticationError(code, resp) SMTPAuthenticationError: (535, '5.7.0 Authentication rejected / Connection-failure. Username or password incorrect. Please be aware, that the e-mail password is mandatory here. E-Mail-Adresse oder Passwort unguelt Dec 15 18:15:36 nas1 alert.py: ig! Bitte beachten Sie, dass hier das E-Mail-Passwort notwendig ist: www.t-online.de/email-passwort/) **8. i checked the email configuration (System/E-Mail) Button "Send test mail" failed because of missing password. After entering the correct password all worked fine.	

Associated revisions

Revision d5c68509 - 01/30/2017 02:39 AM - William Grzybowski

feat(gui): add option to download secret file on save config

Ticket: #19610

Revision dc148ec5 - 01/30/2017 03:48 AM - William Grzybowski

feat(gui): allow upload config as a tar or raw db file

Ticket: #19610

Revision 46636fd7 - 01/30/2017 03:51 AM - William Grzybowski

feat(gui): change text warning about password reset

Ticket: #19610

Revision 53158002 - 04/11/2017 10:29 AM - Warren Block

Rewrite Save Config to explain new option to save encryption seed.

Ticket: #19610

History

#1 - 12/15/2016 12:39 PM - Gunther B.

- Seen in changed from Unspecified to 9.10.1-U4

#2 - 12/15/2016 01:19 PM - Bonnie Follweiler

- Assignee set to Sean Fagan

#3 - 12/16/2016 08:34 AM - Sean Fagan

- Assignee changed from Sean Fagan to William Grzybowski

William, is this some migration that didn't happen?

#4 - 12/16/2016 11:01 AM - Gunther B.

only for clarification: the problem was not the migration - it worked fine.
The problem is the missing e-mail password after loading the old configuration file.

#5 - 12/19/2016 04:20 AM - William Grzybowski

- Status changed from Unscreened to Screened
- Priority changed from No priority to Important
- Target version set to 9.10.3

That is by design. Configuration file itself does have encrypted passwords. The key for those password live in another location.

The issue here is that we do not provide a way to backup and import that key.

#6 - 01/30/2017 03:55 AM - William Grzybowski

- Status changed from Screened to Needs Developer Review

#7 - 01/30/2017 06:34 AM - Kris Moore

- Assignee changed from William Grzybowski to Marcelo Araujo

Over to Marcelo for review

#8 - 02/09/2017 06:57 AM - Marcelo Araujo

- Status changed from Needs Developer Review to Reviewed

Looks good to me.

#9 - 02/09/2017 08:10 AM - William Grzybowski

- Assignee changed from Marcelo Araujo to William Grzybowski

#10 - 04/19/2017 07:55 AM - Kris Moore

- Target version changed from 9.10.3 to 11.0

#12 - 04/28/2017 01:30 PM - Vaibhav Chauhan

- Status changed from Reviewed to Resolved

#13 - 05/03/2017 11:00 PM - Vaibhav Chauhan

- Target version changed from 11.0 to 11.0-RC