

## FreeNAS - Bug #24076

### FreeNAS-11.0-RC (ad90a865b) Update to RC2

05/19/2017 11:01 PM - Saeed Ibrahim

<b>Status:</b>	Closed: Cannot reproduce	
<b>Priority:</b>	No priority	
<b>Assignee:</b>	Sean Fagan	
<b>Category:</b>	OS	
<b>Target version:</b>	N/A	
<b>Seen in:</b>	11.0-RC	<b>Needs Merging:</b> Yes
<b>Severity:</b>	New	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>		<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>		<b>Hardware Configuration:</b>
<b>Needs QA:</b>	Yes	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b>	Yes	

**Description**

When I update to latest Stable train my FreeNAS is stuck in a reboot cycle it reaches the Freenas boot screen where it says GRUB and it reboots again.

I have reinstalled the freenas and updated to RC2 on a fresh install. Then i updated my config file (.db file) and it keeps going into a reboot cycle

[http://update.ixsystems.com/FreeNAS/FreeNAS-11-STABLE/Notes/ChangeLog-RA216\\_.txt](http://update.ixsystems.com/FreeNAS/FreeNAS-11-STABLE/Notes/ChangeLog-RA216_.txt)

#### History

##### #1 - 05/19/2017 11:01 PM - Saeed Ibrahim

- ChangeLog Entry updated

##### #2 - 05/19/2017 11:13 PM - Sean Fagan

- Status changed from Unscreened to Closed: Insufficient Info

The logs indicate the update completed successfully. The behaviour you describe seems to indicate that the upgrade failed, or didn't finish. Or a some sort of disk error.

Unfortunately I can't figure out what happened here. You did the right thing by re-installing -- although I think you probably could have done an install to a new BE, for future reference.

##### #3 - 05/20/2017 12:14 AM - Saeed Ibrahim

- File Freenas update Reboot cycle.avi added

I have tried to update again via the Update tab in GUI. The Update completed successfully with no issues but, it keeps having a reboot cycle.

I have attached a small video recording of what happens when the NAS reboots

##### #4 - 05/20/2017 10:13 AM - Sean Fagan

- Status changed from Closed: Insufficient Info to 15

I don't think I have any idea what's going on there, then.

The fact that it boots post-install but then not after an update is pretty inexplicable.

I think you're going to have to do an install again. This time, please attach /boot/grub/grub.cfg before doing an update -- and then from after, but before rebooting. (Do "freenas-update -v -B no update", then attach /boot/grub/grub.cfg after that.)

**#5 - 05/20/2017 10:29 AM - Saeed Ibrahim**

I dunno how I fixed it. Instead of using the FreeNAS 11 RC iso i downloaded 9.10 iso and updated it to 11 RC 2

I uploaded my db file and it worked fine now

**#6 - 05/22/2017 01:55 PM - Sean Fagan**

- Status changed from 15 to Closed: Cannot reproduce

**#7 - 12/02/2017 10:38 AM - Dru Lavigne**

- File deleted (debug-freenas-20170520100052.tgz)

**#8 - 12/02/2017 10:39 AM - Dru Lavigne**

- Target version set to N/A

**#9 - 12/09/2017 10:23 AM - Dru Lavigne**

- File deleted (Freenas update Reboot cycle.avi)