

## FreeNAS - Bug #25115

Feature # 24323 (Resolved): Need Support Ticket UI

### Add file upload capability to support tab of new GUI

07/12/2017 03:51 PM - Vaibhav Chauhan

<b>Status:</b> Resolved	
<b>Priority:</b> Nice to have	
<b>Assignee:</b> Vaibhav Chauhan	
<b>Category:</b> GUI (new)	
<b>Target version:</b> Master - FreeNAS Nightlies	
<b>Seen in:</b> Master - FreeNAS Nightlies	<b>Needs Merging:</b> Yes
<b>Severity:</b> New	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> Yes	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> Yes	
<b>Description</b> attaching relevant conversation  William, [Jul 12, 2017, 2:25 PM]: ok, the way we currently do that, is doing a HTTP POST call to <code>http://freenas_ip/_upload</code>  however the payload is a bit tricky  it must be a <code>multipart/form-data</code> request  with 2 items.. one called "data", which is a json in the format of: <pre>{"method": "support.attach_ticket", "params": [{"ticket": 25001, "username": "william", "password": "abcd1234", "filename": "panic.txt"}]}</pre> and another one called "file", which is the file itself  <pre>curl -i -X POST -H "Content-Type: multipart/form-data" -F "file=@/home/william/Downloads/panic.txt" -F 'data={"method": "support.attach_ticket", "params": [{"ticket": 25001, "username": "william", "password": "abcd1234", "filename": "panic.txt"}]}' http://192.168.100.10/_upload/</pre> this is an example using curl  not sure how to do that in angular  there is this project: <a href="https://github.com/wangzilong/angular2-multipartForm">https://github.com/wangzilong/angular2-multipartForm</a>  but it doesn't seem to be actively maintained  this might be helpful as well: <a href="https://plnkr.co/edit/eB1CiS87hSmxEnDKZMwv?p=preview">https://plnkr.co/edit/eB1CiS87hSmxEnDKZMwv?p=preview</a>  actually, that last link seem to have a working example, maybe thats all we need	

#### History

#1 - 08/07/2017 01:29 PM - Vaibhav Chauhan

- Status changed from Screened to Resolved

- Target version changed from 11.1 to 11.0-U3

this is now fixed and part of new UI

**#2 - 08/24/2017 07:44 AM - Dru Lavigne**

- Subject changed from *handle add file upload capability in new support UI* to *Add file upload capability to support tab of new GUI*

**#3 - 08/28/2017 07:08 AM - Dru Lavigne**

- Private changed from *No* to *Yes*

**#4 - 11/28/2017 12:00 PM - Dru Lavigne**

- Target version changed from *11.0-U3* to *Master - FreeNAS Nightlies*

- Private changed from *Yes* to *No*