

## FreeNAS - Bug #25306

### Cannot Upgrade from 9.10 to 11

07/26/2017 08:37 AM - Aaron Reed

<b>Status:</b> Closed: Cannot reproduce	
<b>Priority:</b> No priority	
<b>Assignee:</b> William Grzybowski	
<b>Category:</b> OS	
<b>Target version:</b> N/A	
<b>Seen in:</b> Unspecified	<b>Needs Merging:</b> Yes
<b>Severity:</b> New	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> Yes	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> Yes	
<b>Description</b>	
I've tried using the bootable media and rec this error. Error: no such table: services_s3 I've tried using the GUI to upgrade and it hangs at 67%	

#### History

##### #1 - 07/26/2017 08:37 AM - Aaron Reed

- File debug-freenas-20170726113720.tgz added

##### #2 - 07/26/2017 09:09 AM - Dru Lavigne

- Status changed from Unscreened to 15

It can take awhile for a major upgrade such as from 9.10 to 11.0 as the migration script needs to convert everything. How long did it stay at 67% and does it eventually finish is you wait longer?

Also, what is the output of this command: beadm status ?

##### #3 - 07/26/2017 09:46 AM - Aaron Reed

Dru Lavigne wrote:

It can take awhile for a major upgrade such as from 9.10 to 11.0 as the migration script needs to convert everything. How long did it stay at 67% and does it eventually finish is you wait longer?

Also, what is the output of this command: beadm status ?

I let it run all night last night and tried several times today. It still doesn't explain why it also error out using the usb media. The output of that command is below. Doesn't seem to be the right command to use status.

```
usage:
beadm activate <beName>
beadm create [-r] [-e nonActiveBe | -e beName@snapshot] <beName>/<beName@snapshot> [nickname]
beadm destroy [-F] <beName | beName@snapshot | nickname>
beadm list [-a] [-s] [-D] [-H]
beadm rename [-n] <origBeName> <newBeName>
beadm mount <beName> [mountpoint]
```

beadm { mount | unmount } [-f] <beName>

**#4 - 07/26/2017 09:48 AM - Aaron Reed**

I did a beadm list

BE	Active	Mountpoint	Space	Created	Nickname
default	-	-	11.2M	2017-02-24 01:26	default
Initial-Install	-	-	2.8M	2017-02-24 09:35	Initial-Install
Wizard-2017-02-24_09:38:26	-	-	191.0K	2017-02-24 09:38	Wizard-2017-02-24_09:38:26
Wizard-2017-02-24_10:11:45	-	-	344.0K	2017-02-24 10:11	Wizard-2017-02-24_10:11:45
9.10.2-U2	-	-	135.3M	2017-03-06 23:44	9.10.2-U2
9.10.2-U3	-	-	5.1M	2017-04-24 04:17	9.10.2-U3
9.10.2-U4	-	-	641.6M	2017-05-30 16:10	9.10.2-U4
9.10.2-U4-1	-	-	7.4M	2017-05-30 16:41	9.10.2-U4-1
Wizard-2017-06-05_17:41:50	-	-	4.1M	2017-06-05 17:41	Wizard-2017-06-05_17:41:50
9.10.2-U5	-	-	648.4M	2017-06-14 12:27	9.10.2-U5
default-20170724-204503	-	-	741.0M	2017-07-24 16:45	default-20170724-204503
default-20170724-214324	-	-	741.0M	2017-07-24 17:43	default-20170724-214324
9.10.2-U6	NR	/	3.3G	2017-07-26 09:52	9.10.2-U6

**#5 - 07/26/2017 09:49 AM - Aaron Reed**

I've also tried Firefox, Safari, and Chrome browsers.

**#6 - 07/26/2017 10:02 AM - Aaron Reed**

I used a manual update in the GUI fyi.

**#7 - 07/26/2017 10:15 AM - Dru Lavigne**

- Status changed from 15 to Unscreened
- Assignee changed from Release Council to Sean Fagan

**#8 - 07/26/2017 10:43 AM - Sean Fagan**

- Assignee changed from Sean Fagan to William Grzybowski

The error about s3 table is a migration error, which is William's area.

Normally this is caused by updating to a nightly train at some point, but I don't see that in the BE list. The GUI being hung at 67% isn't something I can diagnose here, I think.

I note that there are no downloads of updates in the debug.log files.

**#9 - 07/26/2017 10:49 AM - William Grzybowski**

- Status changed from Unscreened to 15
- Target version set to 11.1

Where and when, exactly, are you seeing this error?

**#10 - 07/26/2017 10:50 AM - Aaron Reed**

I used the automatic update in chrome and the update worked. Thanks guys for the fast responses but you can close this.

**#11 - 07/26/2017 10:52 AM - William Grzybowski**

- Status changed from 15 to Closed: Cannot reproduce

- Target version changed from 11.1 to N/A

**#12 - 07/26/2017 01:01 PM - Aaron Reed**

- % Done changed from 0 to 100

**#13 - 08/01/2017 11:12 AM - Dru Lavigne**

- File deleted (debug-freenas-20170726113720.txz)

**#14 - 08/01/2017 11:12 AM - Dru Lavigne**

- Private changed from Yes to No