

## FreeNAS - Bug #26249

### Email details are not being saved

10/17/2017 08:42 PM - Haggis Haggis

<b>Status:</b> Closed	
<b>Priority:</b> No priority	
<b>Assignee:</b> Release Council	
<b>Category:</b> GUI (new)	
<b>Target version:</b> N/A	
<b>Seen in:</b> Master - FreeNAS Nightlies	<b>Needs Merging:</b> Yes
<b>Severity:</b>	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> Yes	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> Yes	
<b>Description</b> I have entered my email smtp server details, hit <b>save</b> and successfully sent a test email. When I leave the form and go back, all the details are missing.	

### History

#### #1 - 10/18/2017 05:20 AM - Dru Lavigne

- Status changed from Unscreened to 15

Haggis: please attach a debug (System -> Advanced -> Save Debug).

#### #2 - 10/18/2017 11:37 AM - Haggis Haggis

- File debug-freenas-20171019043543.tgz added

Debug file attached.

Regards,  
Haggis

#### #3 - 10/18/2017 11:40 AM - Dru Lavigne

- Private changed from No to Yes

#### #4 - 10/18/2017 11:41 AM - Dru Lavigne

Out of curiosity, why the nightlies? They can be in a state of brokenness at any point in time and are not recommended for production use.

#### #5 - 10/18/2017 11:45 AM - Haggis Haggis

I selected the wrong 11.0 iso when migrating from Corral and as swapping to Stable is considered a downgrade, I didn't want to reconfigure the system.

#### #6 - 10/18/2017 11:58 AM - Dru Lavigne

You can do an install of U4 and still keep your nightly boot env if you remember to select "Install in new boot environment" in this install screen: [http://doc.freenas.org/11/\\_images/upgrade5.png](http://doc.freenas.org/11/_images/upgrade5.png). Please do that and indicate whether or not the issue persists on a U4 install.

**#7 - 10/18/2017 07:44 PM - Haggis Haggis**

Hi, I couldn't do an upgrade install on U4 (it seems to be installing okay, installing the base os ..., but then hits an error "ZFS doesn't support block lists, hit any key"

**#8 - 10/19/2017 06:04 AM - Dru Lavigne**

That sounds like the USB stick is failing. Can you try a fresh install of U4 on a different stick?

**#9 - 10/21/2017 05:29 PM - Haggis Haggis**

It wasn't the USB stick.

I managed to install the stable version, however it can up with a number of configuration issues. I tried then to factory reset (worked without error) however, when importing the saved configuration, it can up with a number of errors (e.g. looking at System dataset gave python errors relating to missing columns).

I then went back to the nightly version and did an update. The latest nightly no longer has this error.

I am a bit concerned on how I go back to stable sometime in the future.

You can close the original bug issue.

**#10 - 10/22/2017 04:27 AM - Dru Lavigne**

- *Status changed from 15 to Closed: Not Applicable*

- *Target version set to N/A*

- *Private changed from Yes to No*

That makes sense. You can't use a config from a newer version (eg nightlies) on an older version (eg stable). When you do decide to move to stable, you will need to create a new config.

**#11 - 10/22/2017 04:27 AM - Dru Lavigne**

- *File deleted (debug-freenas-20171019043543.tgz)*

**#12 - 01/29/2018 06:12 AM - Kris Moore**

- *Status changed from Closed: Not Applicable to Closed*