

## FreeNAS - Bug #27256

### Serial number not displayed on WebGUI

12/14/2017 11:51 AM - Joshua Serrine

<b>Status:</b> Done	
<b>Priority:</b> No priority	
<b>Assignee:</b> Damian Szidiropulosz	
<b>Category:</b> GUI (new)	
<b>Target version:</b> Master - FreeNAS Nightlies	
<b>Seen in:</b> 11.1	<b>Needs Merging:</b> No
<b>Severity:</b>	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> Yes	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> Yes	
<b>Description</b> FreeNAS 11.1, on my FreeNAS Mini, does not display the serial number in the dashboard. I have personally verified that the serial number is burned in with dmidecode.  Please add this for feature parity with the old WebGUI.	
<b>Related issues:</b> Copied to FreeNAS - Bug #28369: If system has a serial number, display it in ... <b>Done</b> <b>12/14/2017</b> <b>02/12/2018</b>	

#### History

##### #1 - 12/14/2017 11:58 AM - Dru Lavigne

- Status changed from Untriaged to 15

I'm pretty sure this was just fixed in the Nightlies. Please test on the latest nightly and let us know if it is still an issue.

##### #2 - 12/14/2017 12:36 PM - Joshua Serrine

I just tried and the nightly seems horribly unreliable. I put in my username and password, and then the web services crash and the browser cannot contact the FreeNAS Mini anymore. I'll try again in a few days I guess.

##### #3 - 12/14/2017 12:46 PM - Dru Lavigne

Yeah, Sam opened a bug this morning which Erin is investigating: <https://redmine.ixsystems.com/issues/27249>.

##### #4 - 12/14/2017 02:13 PM - Joshua Serrine

Dru Lavigne wrote:

Yeah, Sam opened a bug this morning which Erin is investigating: <https://redmine.ixsystems.com/issues/27249>.

Thank you for that. I figured someone had documented it already. I'll try again in a few days.

Thanks!

**#5 - 12/18/2017 01:36 PM - Dru Lavigne**

Joshua: are you still able to reproduce on the latest nightly?

**#6 - 12/18/2017 02:49 PM - Joshua Serrine**

- File 2017-12-18\_15h45\_23.jpg added

I still do not see it after updating to the latest nightly. Exact nightly build number is in the screenshot attached.

**#7 - 12/18/2017 03:03 PM - Dru Lavigne**

- Status changed from 15 to Unscreened
- Assignee changed from Release Council to Erin Clark
- Target version set to 11.2-BETA1

Erin: please load balance.

**#8 - 12/19/2017 11:23 AM - Erin Clark**

- Status changed from Unscreened to Screened

**#9 - 12/21/2017 06:06 AM - Kris Moore**

- Target version changed from 11.2-BETA1 to 11.3

**#10 - 01/29/2018 07:32 AM - Kris Moore**

- Status changed from Screened to Not Started

**#11 - 02/06/2018 02:12 PM - Bill O'Hanlon**

"new GUI" in the title is misleading. This is happening in the regular GUI in 11.1. We need this for 11.1; can we re-evaluate, please?

**#13 - 02/06/2018 02:26 PM - Dru Lavigne**

Notes that the old UI for TrueNAS will have this as of 11.1-U2.

**#14 - 02/06/2018 03:30 PM - Sam Fourman**

- File 2018-02-06\_13h01\_00.jpg added

- Subject changed from Serial number not displayed on new WebGUI to Serial number not displayed on WebGUI

I am changing the title, this is not specific to the new GUI, it also is missing from the old UI  
The attached screenshot is from a FreeNAS Mini running Today's master and there is no serial.

Are we positive that FreeNAS 11.1-U2 will display a system serial.

**#15 - 02/07/2018 04:14 AM - Dru Lavigne**

- Status changed from Not Started to Blocked

The related fix only applied to TrueNAS as it was specifically requested for TrueNAS products. Does support also need this to support FreeNAS Certified and Minis?

**#16 - 02/07/2018 06:51 AM - Bill O'Hanlon**

Yes, please. We would like it to support FreeNAS Certified and Minis.

**#17 - 02/07/2018 07:54 AM - Dru Lavigne**

- Target version changed from 11.3 to 11.2-BETA1

Erin: to clarify this should appear in both the FN and TN versions.

**#18 - 02/07/2018 08:03 AM - William Grzybowski**

To clarify, it should be shown for iX hardware (TrueNAS, Mini, FN certified), but not for regular hardware.

**#19 - 02/07/2018 01:13 PM - William Grzybowski**

- Copied to Bug #28369: If system has a serial number, display it in System -> Information added

**#20 - 02/08/2018 04:25 PM - Erin Clark**

- Status changed from Blocked to Not Started

- Assignee changed from Erin Clark to Damian Szidiropulosz

any chance you could add this to the dashboard while you are working on that Damian?

**#21 - 02/21/2018 08:51 PM - Damian Szidiropulosz**

- Status changed from Not Started to In Progress

**#22 - 02/26/2018 08:37 AM - Ben Gadd**

- Due date set to 03/09/2018

**#23 - 03/03/2018 04:03 PM - Damian Szidiropulosz**

- Status changed from In Progress to Done

Just made a number of updates to the dashboard in PR 448. If a serial number is detected, it will display it within the new System Information Widget

**#24 - 03/04/2018 04:56 AM - Dru Lavigne**

- Target version changed from 11.2-BETA1 to Master - FreeNAS Nightlies

- Needs Merging changed from Yes to No

**Files**

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2017-12-18_15h45_23.jpg	54.5 KB	12/18/2017	Joshua Serrine
2018-02-06_13h01_00.jpg	68.4 KB	02/06/2018	Sam Fourman