

FreeNAS - Bug #27262

New UI - no text in main tree and sub

12/14/2017 02:51 PM - Anthony Diverrez

| | |
|--|----------------------------------|
| Status: Done | |
| Priority: No priority | |
| Assignee: Vaibhav Chauhan | |
| Category: GUI (new) | |
| Target version: Master - FreeNAS Nightlies | |
| Seen in: 11.1 | Needs Merging: Yes |
| Severity: | Needs Automation: No |
| Reason for Closing: | Support Suite Ticket: n/a |
| Reason for Blocked: | Hardware Configuration: |
| Needs QA: Yes | ChangeLog Required: No |
| Needs Doc: Yes | |
| Description | |
| Hi, just applied the 11.1 update from 11.0 U4 tested on Chrome, Edge and IE11, same issue, no text as screenshot joined tried a reboot but nothing better | |

Associated revisions

Revision 269a821a - 02/16/2018 11:56 AM - Erin Clark

Fix the list of supported languages so that browser language auto-detection will work properly.

Ticket: #27262

History

#1 - 12/14/2017 02:53 PM - Anthony Diverrez

tried other themes, but same

themes must be re-selected at each login too

#2 - 12/15/2017 06:43 AM - Dru Lavigne

- Assignee changed from Release Council to James Nixon

- Target version set to 11.2-BETA1

#3 - 01/15/2018 08:19 AM - Dru Lavigne

- Assignee changed from James Nixon to Anonymous

#4 - 01/16/2018 02:12 PM - Anonymous

Could you right click and click inspect/inspect element and go to the console and tell me if you see any tracebacks?

#5 - 01/16/2018 02:12 PM - Anonymous

- Status changed from Unscreened to 15

#6 - 01/16/2018 02:29 PM - Anthony Diverrez

- File console screenshot.JPG added

ok, screen console added

#7 - 01/17/2018 04:45 AM - Dru Lavigne

- Status changed from 15 to Investigation

#8 - 01/23/2018 03:39 PM - Dru Lavigne

- Status changed from Investigation to Not Started

#9 - 01/23/2018 04:18 PM - Anonymous

Can you try a nightly and see if you are having that issue there?

#10 - 01/24/2018 01:39 PM - Anthony Diverrez

still present with the last nightly
FreeNAS-11-MASTER-201801240638

#11 - 01/29/2018 05:00 PM - Anonymous

I'm not quite sure how to reproduce this tbh, is there anything special about your setup that could give me some hints as to why this is happening?

#12 - 01/30/2018 12:35 PM - Anthony Diverrez

my 2 Dell Precision T3400 have this issue, i updated one T3400 with the nightly build the other day with your advice the old VM i have with build 11.0 had same, i updated the VM in 11.1 U1, same issue, then the last nightly, again same issue

i just make a fresh install in a VM with ISO 11.1 U1 then last nightly build, same issue and in this VM, i don't setting any parameters

tried on browsers of some computers but same issue (IE, Edge, Chrome, Firefox)

edit : i just found something, to see text, i must select a language in top right between the 3 available (english, spanish or chinese) at every login

#13 - 01/30/2018 04:58 PM - Anonymous

Were you using the old ui with a different language than english perhaps?

#14 - 01/31/2018 12:56 AM - Anthony Diverrez

yes

on the 2 physical freenas, it was set in french language

on the 2 testing VM, it was default english and need to select language in top right new Ui

on a physical, i tried to set to english and a reboot, but i still need select language in top right

#15 - 02/04/2018 06:46 AM - Alex Assouad

- File Capture d'écran 2018-02-04 à 15.41.07.png added

Hi, I'm using freenas 11 stable and got the same issue.

First page load : no text
When I switch text, text comes back.

I got the same issue with :

- firefox
- chrome

I'm also using both the old UI and the new UI.

If I inspect the network calls, it seems that the new UI is trying to load with an inexistent language :

<http://192.168.1.25/ui/assets/i18n/fr.json>

This loads a web page with blank labels in the menu (see attached image)

But the weird thing is that, my main language in the old UI is english. Maybe it tries to load the UI depending on the browser locale and not the freenas language settings.

Hopes it helps.

#16 - 02/08/2018 03:46 PM - Anonymous

I tried setting my locale in firefox to german and taking away english but it still doesn't happen for me :-/

#17 - 02/16/2018 12:01 PM - Anonymous

- Status changed from Not Started to In Progress

- Assignee changed from Anonymous to Vaibhav Chauhan

I have a fix to check to see if the browser language is in our list of supported languages (which will add to as we implement more languages)

<https://github.com/freenas/webui/pull/398>

#18 - 02/19/2018 03:12 PM - Dru Lavigne

- Status changed from In Progress to Done

- Target version changed from 11.2-BETA1 to Master - FreeNAS Nightlies

Files

| | | | |
|---|---------|------------|------------------|
| no text new UI.JPG | 108 KB | 12/14/2017 | Anthony Diverrez |
| console screenshot.JPG | 73.5 KB | 01/16/2018 | Anthony Diverrez |
| Capture d'écran 2018-02-04 à 15.41.07.png | 388 KB | 02/04/2018 | Alex Assouad |