

FreeNAS - Bug #27853

UPS service fails when upgrading to 11

01/17/2018 04:23 PM - Shawn Cox

Status: Closed	
Priority: Nice to have	
Assignee: Vladimir Vinogradenko	
Category: Middleware	
Target version: N/A	
Seen in: 11.0-U6	Needs Merging: Yes
Severity: New	Needs Automation: No
Reason for Closing:	Support Suite Ticket: n/a
Reason for Blocked: Need additional information	Hardware Configuration:
Needs QA: Yes	ChangeLog Required: No
Needs Doc: Yes	
Description	
The stored password goes away when upgrading from 9.10 to 11.	
The password is also not starred.	

Associated revisions

Revision 28f312e1 - 02/06/2018 01:12 AM - Vladimir Vinogradenko

fix(gui): Hide UPS monitor password

Ticket: #27853

Revision 07622a99 - 02/06/2018 01:12 AM - Vladimir Vinogradenko

fix(gui): Hide UPS monitor password

Ticket: #27853

Revision 256a175a - 02/07/2018 09:17 AM - Vladimir Vinogradenko

fix(gui): Hide UPS monitor password

Ticket: #27853

History

#1 - 01/18/2018 06:05 AM - Dru Lavigne

- Status changed from Untriaged to 15

Shawn: I'm not seeing anything in that support ticket related to a UPS issue.

Also, what do you mean by "the password is not starred"? Is it appearing in clear text when they type it in the UI?

#3 - 01/18/2018 10:48 AM - Dru Lavigne

- FreeNAS
- Status changed from 15 to Unscreened
- Target version set to 11.1-U2
- Private changed from No to Yes

Vlad: let us know if you are unable to access the debugs in the support suite ticket.

#4 - 01/23/2018 05:52 AM - Dru Lavigne

- Assignee changed from Release Council to Vladimir Vinogradenko

#5 - 01/24/2018 05:50 AM - Dru Lavigne

- Status changed from Unscreened to Not Started

#6 - 01/26/2018 06:18 AM - Ben Gadd

- Due date set to 02/12/2018

Due date updated to reflect the code freeze for 11.1U2.

#7 - 01/26/2018 09:38 AM - Ben Gadd

- Severity set to New

#9 - 02/06/2018 12:45 AM - Vladimir Vinogradenko

- Status changed from Broken to Blocked

#10 - 02/06/2018 03:31 PM - Dru Lavigne

- Status changed from Blocked to In Progress

Vlad: let us know if your newly created creds do not work.

#11 - 02/08/2018 11:20 AM - Vladimir Vinogradenko

- Status changed from In Progress to Blocked

I was not able to repeat gone password. Upgraded from 9.10 to 11-U1.

No debug log in the ticket contains these lines:

```
Jan 16 14:16:35 tn2 root: /usr/local/etc/rc.d/nut: WARNING: failed precmd routine for nut
Jan 16 14:16:35 tn2 root: /usr/local/etc/rc.d/nut_upsmon: WARNING: failed to start nut_upsmon
```

In fact, no logs there contain any UPS failures. So we have to ask them to pull logs again.

#12 - 02/12/2018 06:22 AM - Dru Lavigne

Shawn: can you please get another debug from the affected system and attach it to this ticket?

#13 - 02/12/2018 07:50 AM - Kris Moore

- Priority changed from No priority to Nice to have
- Target version changed from 11.1-U2 to 11.2-BETA1

#14 - 02/26/2018 07:44 AM - Ben Gadd

- Due date changed from 02/12/2018 to 03/09/2018

#15 - 03/07/2018 09:14 AM - William Grzybowski

- Category changed from OS to Middleware
- Target version changed from 11.2-BETA1 to 11.3

We cannot reproduce this, also moving to 11.3.

Also as asked, we are waiting for new logs.

#16 - 03/20/2018 08:33 AM - Dru Lavigne

- FreeNAS
- Project changed from TrueNAS to FreeNAS
- Category changed from Middleware to Middleware
- Support Suite Ticket deleted (<https://support.ixsystems.com/staff/index.php?/Tickets/Ticket/View/35494>)
- Migration Needed deleted (No)
- Hide from ChangeLog deleted (No)
- Support Department Priority deleted (0)

#17 - 03/22/2018 08:23 AM - Dru Lavigne

- Status changed from Blocked to Closed
- Target version changed from 11.3 to N/A
- Private changed from Yes to No
- Reason for Blocked changed from Waiting for feedback to Need additional information