

## FreeNAS - Bug #28000

### Error message after logging in.

01/26/2018 08:16 AM - Aaron St. John

<b>Status:</b> Closed	
<b>Priority:</b> Expected	
<b>Assignee:</b> Damian Szidiropulosz	
<b>Category:</b> GUI (new)	
<b>Target version:</b> N/A	
<b>Seen in:</b> Master - FreeNAS Nightlies	<b>Needs Merging:</b> Yes
<b>Severity:</b>	<b>Needs Automation:</b> No
<b>Reason for Closing:</b> Duplicate	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b> N/A
<b>Needs QA:</b> No	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> Yes	
<b>Description</b> After updating my freeNAS mini, I logged in and this error message was displayed. When I clicked close, nothing else I clicked responded. I had to refresh the page.  See screenshot.	
<b>Related issues:</b> Is duplicate of FreeNAS - Bug #27929: Error 22:rrdtool failed: ERROR: opening... <b>Done</b> <b>01/23/2018</b>	

### History

#### #1 - 01/29/2018 01:47 PM - Dru Lavigne

- Reason for Blocked set to Need additional information

Aaron: is this still reproducible? If so, on which nightly build?

#### #2 - 02/01/2018 07:43 AM - Aaron St. John

- File error\_msg\_log\_in.png added

Dru Lavigne wrote:

Aaron: is this still reproducible? If so, on which nightly build?

Dru: It seems to only happen after an update. Here is another screenshot. This time I also expanded the "more information" tab and posted it's contents below.

Current build: FreeNAS-11-MASTER-201802010538

Traceback (most recent call last):

```
File "/usr/local/lib/python3.6/site-packages/middleware/main.py", line 150, in call_method
result = await self.middleware.call_method(self, message)
File "/usr/local/lib/python3.6/asyncio/coroutines.py", line 109, in next
return self.gen.send(None)
File "/usr/local/lib/python3.6/site-packages/middleware/main.py", line 904, in call_method
return await self._call(message['method'], serviceobj, methodobj, params, app=app)
File "/usr/local/lib/python3.6/asyncio/coroutines.py", line 109, in next
return self.gen.send(None)
File "/usr/local/lib/python3.6/site-packages/middleware/main.py", line 872, in _call
return await methodobj(*args)
```

```
File "/usr/local/lib/python3.6/asyncio/coroutines.py", line 109, in next
return self.gen.send(None)
File "/usr/local/lib/python3.6/site-packages/middleware/schema.py", line 502, in nf
return await f(*args, **kwargs)
File "/usr/local/lib/python3.6/asyncio/coroutines.py", line 109, in next
return self.gen.send(None)
File "/usr/local/lib/python3.6/site-packages/middleware/plugins/stats.py", line 111, in get_data
raise ValueError('rrdtool failed: {}'.format(err.decode()))
ValueError: rrdtool failed: ERROR: opening '/var/db/collectd/rrd/localhost/agggregation-cpu-sum/cpu-interrupt.rrd': No such file or directory
```

### #3 - 02/01/2018 07:57 AM - Dru Lavigne

- Assignee changed from Release Council to Erin Clark
- Target version changed from Master - FreeNAS Nightlies to 11.2-BETA1
- Reason for Blocked deleted (Need additional information)

### #4 - 02/01/2018 01:26 PM - Erin Clark

I've seen this before but I am unsure how to reproduce it. I suspect it may be a middleware issue (perhaps that file doesn't always get created for some reason?)

### #5 - 02/06/2018 11:13 AM - Erin Clark

- Assignee changed from Erin Clark to William Grzybowski

I suspect this error message is coming from the middleware side but I don't know specifically how to reproduce it, any ideas William?

### #6 - 02/06/2018 11:21 AM - William Grzybowski

- Assignee changed from William Grzybowski to Erin Clark

Its possible these datapoints do not exist yet.

I believe you guys should make sure there are aggregate-cpu-sum values before blindly asking for them, does that make sense? stats.get\_sources will tell you that

### #7 - 02/06/2018 11:48 AM - Bonnie Follweiler

This is reproducible but it only happens the first time the new GUI is accessed after the Nightlies upgrade

### #8 - 02/06/2018 03:58 PM - Erin Clark

- Assignee changed from Erin Clark to Damian Szidiropulosz
- Priority changed from No priority to Expected

I did manage to reproduce this too, it happened to me upon first bootup of a fresh install of 11.1-U1. Damian, this is coming from the dashboard and I know you are currently revamping the dashboard so could you add some checks in to make sure this doesn't pop up when the file isn't generated yet?

### #9 - 02/07/2018 06:59 AM - Dru Lavigne

- Status changed from Not Started to Closed
- Target version changed from 11.2-BETA1 to N/A

- Reason for Closing set to Duplicate

**#10 - 02/07/2018 06:59 AM - Dru Lavigne**

- Is duplicate of Bug #27929: Error 22:rrdtool failed: ERROR: opening '/var/db/collectd/rrd/localhost/aggregation-cpu-sum/cpu-user.rrd': No such file or directory added

**Files**

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error_message.png	282 KB	01/26/2018	Aaron St. John
error_msg_log_in.png	70.1 KB	02/01/2018	Aaron St. John