

## FreeNAS - Bug #28505

### Fix submitting tickets through Support tab

02/14/2018 11:56 AM - Caleb St. John

<b>Status:</b> Done	
<b>Priority:</b> Blocks Until Resolved	
<b>Assignee:</b> Vladimir Vinogradenko	
<b>Category:</b> OS	
<b>Target version:</b> 11.1-U2	
<b>Seen in:</b> TrueNAS 11.1-U2	<b>Needs Merging:</b> No
<b>Severity:</b>	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> Yes	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> No	
<b>Description</b> Under the support tab in the webUI, clicking on the "Submit" doesn't work when trying to submit a ticket.  Many TrueNAS customers depend on this functionality working.	
<b>Related issues:</b> Related to FreeNAS - Bug #28890: Cannot submit support tickets from freenas w... <b>Closed</b> <b>02/27/2018</b>	

#### Associated revisions

##### Revision 7c7c2851 - 02/15/2018 05:26 AM - Vladimir Vinogradenko

fix(gui): Fix submitting tickets through "Support" tab

Ticket: #28505

##### Revision 44952595 - 02/15/2018 05:28 AM - Vladimir Vinogradenko

fix(gui): Fix submitting tickets through "Support" tab

Ticket: #28505

#### History

##### #2 - 02/14/2018 12:20 PM - Ben Gadd

- Assignee changed from Ash Gokhale to Vladimir Vinogradenko

- Target version changed from N/A to TrueNAS 11.1-U2

##### #3 - 02/15/2018 05:33 PM - Ben Gadd

Vladimir, are these ready to be merged? Just wondering why it is sitting in broken?

##### #4 - 02/15/2018 05:56 PM - Kris Moore

- Status changed from Broken to Done

##### #5 - 02/16/2018 05:51 AM - Dru Lavigne

- Project changed from TrueNAS to FreeNAS

- Subject changed from submitting ticket via webUI doesn't work on 11.1-U2-PERF6 to Fix submitting tickets through Support tab
- Category changed from GUI to OS
- Target version changed from TrueNAS 11.1-U2 to 11.1-U2
- Migration Needed deleted (No)
- Hide from ChangeLog deleted (No)
- Support Department Priority deleted (0)

**#7 - 02/27/2018 12:02 PM - Dru Lavigne**

- Related to Bug #28890: Cannot submit support tickets from freenas web gui added