

FreeNAS - Bug #35059

Active Directory binding continuously resets when monitoring is enabled

06/15/2018 11:43 AM - Hal Haygood

| | |
|---|----------------------------------|
| Status: Closed | |
| Priority: No priority | |
| Assignee: Warren Block | |
| Category: Documentation | |
| Target version: N/A | |
| Seen in: 11.1-U5 | Needs Merging: Yes |
| Severity: Low Medium | Needs Automation: No |
| Reason for Closing: Not Applicable | Support Suite Ticket: n/a |
| Reason for Blocked: | Hardware Configuration: |
| Needs QA: Yes | ChangeLog Required: No |
| Needs Doc: Yes | |
| Description | |
| <p>My system is bound to a Windows Server 2016 domain for authc. If I enable monitoring in the AD settings, the bind resets itself every few minutes, which in turn restarts smbd, disconnecting all CIFS connections. It also behaves as if there are multiple processes doing the health check. If I disable monitoring, the AD connection works fine.</p> <p>I've attached two logs. The first is /var/log/messages with normal logging (not verbose), showing how the connection is resetting. The second is with verbose logging enabled, starting when I click "Save" on the AD configuration dialog.</p> | |
| Related issues: | |
| Related to FreeNAS - Bug #33453: Fix unnecessary AD restarts caused by enabli... | Done |

History

#1 - 06/15/2018 11:44 AM - Hal Haygood

- File log2 added

#2 - 06/15/2018 12:58 PM - Dru Lavigne

- Reason for Blocked set to Need additional information from Author

Does it bind correctly when "Enable Monitoring" is unchecked?

#3 - 06/15/2018 04:47 PM - Hal Haygood

Yes, everything seems to work fine with it unchecked. It's been bound without errors for ~36 hours now.

#4 - 06/18/2018 06:21 AM - Dru Lavigne

- File deleted (log1)

#5 - 06/18/2018 06:21 AM - Dru Lavigne

- File deleted (log2)

#6 - 06/18/2018 06:22 AM - Dru Lavigne

- Status changed from Unscreened to Closed

- Target version changed from Backlog to N/A

- Reason for Closing set to Not Applicable

- Reason for Blocked deleted (Need additional information from Author)

Hal: thanks for the update. I'll go ahead and close this ticket as unchecking that box seems to have resolved the issue for your scenario.

#7 - 06/19/2018 06:53 AM - Hal Haygood

Dru, I appreciate you looking through this. My read is that the monitoring feature exists for a reason - to help systems that have binding stability issues - but that it's counterproductive if AD is already stable, because the monitoring is throwing a false positive. In that case, wouldn't it be prudent to put a warning into the info tooltip so that users with stable binds don't accidentally cause problems for themselves (like I did)?

#8 - 06/19/2018 08:19 AM - Dru Lavigne

- *Category changed from OS to Documentation*
- *Status changed from Closed to Unscreened*
- *Assignee changed from Release Council to Warren Block*
- *Target version changed from N/A to 11.2-RC2*
- *Severity changed from New to Low Medium*

Warren: please check the wording in the Guide and the tooltips for the legacy and new UIs.

#9 - 06/19/2018 10:58 AM - Dru Lavigne

- *Related to Bug #33453: Fix unnecessary AD restarts caused by enabling service monitor added*

#10 - 07/17/2018 11:12 AM - Dru Lavigne

- *Target version changed from 11.2-RC2 to 11.2-BETA3*

#11 - 07/18/2018 12:34 PM - Dru Lavigne

- *Status changed from Unscreened to Closed*
- *Target version changed from 11.2-BETA3 to N/A*

Closing out this ticket as the underlying issue has been resolved for 11.1-U6 / 11.2-BETA2.