

FreeNAS - Bug #35632

Prompt user to fix Cloud Credential in new UI when credential check fails

06/22/2018 12:50 PM - Warren Block

Status:	Done		
Priority:	No priority		
Assignee:	Lola Yang		
Category:	GUI (new)		
Target version:	11.2-BETA3		
Seen in:	Master - FreeNAS Nightlies	Needs Merging:	No
Severity:	New	Needs Automation:	No
Reason for Closing:		Support Suite Ticket:	n/a
Reason for Blocked:		Hardware Configuration:	
Needs QA:	No	ChangeLog Required:	No
Needs Doc:	No		

Description

Creating a cloud sync task, when a cloud sync credential is set, the system immediately attempts to connect to that provider.

This can cause long delays when creating a cloud sync task or even make it impossible to define a cloud sync task.

It would be better to have a "test connection" button or something similar. Let the user choose any existing cloud credentials, but do not attempt to connect to that provider unless tested or the cloud sync task runs.

History

#1 - 06/22/2018 12:55 PM - Erin Clark

- Assignee changed from Erin Clark to Lola Yang

#2 - 07/11/2018 01:27 PM - Dru Lavigne

- Target version changed from Backlog to 11.2-RC2

#3 - 07/17/2018 11:12 AM - Dru Lavigne

- Target version changed from 11.2-RC2 to 11.2-BETA3

#4 - 07/18/2018 01:38 PM - Lola Yang

It only happens if the cloud credential provider required a bucket, and a valid bucket is also required for creating a cloud sync task. We can discuss this on the demo meeting (July 23).

#6 - 07/23/2018 12:50 PM - Erin Clark

UI meeting: for now add a link to go back to cloud credentials on the error message that lets the user go back and fix their credentials.

Eventually we may want to add a wizard for cloud sync/credentials but this will need further design.

#7 - 07/23/2018 04:01 PM - Lola Yang

- Status changed from Unscreened to In Progress

<https://github.com/freenas/webui/pull/1046>

#8 - 08/03/2018 10:26 AM - Erin Clark

- Status changed from *In Progress* to *Ready for Testing*

#9 - 08/05/2018 10:01 AM - Dru Lavigne

- Subject changed from *Cloud Sync Tasks try to connect to cloud provider immediately to Prompt user to fix Cloud Credential in new UI when credential check fails*

- Needs Merging changed from *Yes* to *No*

#10 - 08/10/2018 07:26 AM - Aaron St. John

- File *cloudsync_msg.png* added

- Status changed from *Ready for Testing* to *Blocked*

Tested on FreeNAS-11.2-MASTER-201808090859

Test process:

1. I created a credential for every cloud service available in the UI. I entered fake, incorrect values for each one.
2. Went to Tasks > Cloud Sync Tasks > Add.
3. I then tried to set up the tasks with each of the created credentials.
4. I found that I would get this error message (see screenshot) almost immediately after selecting certain credentials from the "Credentials" drop down. For example "S3", "B2", "AZUREBLOB", etc. However, some did not. For example, "FTP", "BOX", "DROPBOX", etc.

The reason I'm marking as blocked is because I'm not sure if this is the desired result. If it is, mark as passed.

#11 - 08/13/2018 11:58 AM - Dru Lavigne

- Status changed from *Blocked* to *Failed Testing*

#12 - 08/24/2018 10:56 AM - Aaron St. John

- Status changed from *Failed Testing* to *Passed Testing*

- Needs QA changed from *Yes* to *No*

After having a discussion with Erin, this was deemed the expected behaviour. Some cloud services handle credentials differently.

#13 - 08/28/2018 07:43 AM - Aaron St. John

- Needs Doc changed from *Yes* to *No*

(docs) Angulargui branch PR: <https://github.com/freenas/freenas-docs/pull/329>

#14 - 08/28/2018 08:31 AM - Dru Lavigne

- Status changed from *Passed Testing* to *Done*

Files

cloudsync_msg.png	169 KB	08/10/2018	Aaron St. John
-------------------	--------	------------	----------------