

## FreeNAS - Bug #47345

### Fix mail.send failures breaking alerts system

09/19/2018 01:55 PM - Shawn Cox

<b>Status:</b> Done	
<b>Priority:</b> No priority	
<b>Assignee:</b> Vladimir Vinogradenko	
<b>Category:</b> Middleware	
<b>Target version:</b> TrueNAS 11.1-U6.2	
<b>Seen in:</b> TrueNAS 11.1-U5.1	<b>Needs Merging:</b> No
<b>Severity:</b> New	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> No	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> No	

#### Description

When a TrueNAS has an expired license the alert system fails to update or generate any alerts on the TrueNAS.

#### History

##### #2 - 10/02/2018 10:37 AM - Dru Lavigne

- Assignee changed from Release Council to William Grzybowski
- Target version changed from Backlog to TrueNAS 11.1-U7

##### #3 - 10/02/2018 10:39 AM - William Grzybowski

- Category changed from OS to Middleware
- Assignee changed from William Grzybowski to Vladimir Vinogradenko

Can you investigate this please, Vladimir?

Please let QA know if you need access to any hardware.

##### #4 - 11/05/2018 11:49 AM - Kris Moore

- Project changed from TrueNAS to FreeNAS
- Category changed from Middleware to Middleware
- Target version changed from TrueNAS 11.1-U7 to TrueNAS 11.1-U6.2
- Private changed from No to Yes
- Migration Needed deleted (No)
- Hide from ChangeLog deleted (No)
- Support Department Priority deleted (0)

##### #5 - 11/08/2018 03:22 AM - Bug Clerk

- Status changed from Unscreened to In Progress

##### #6 - 11/08/2018 03:23 AM - Vladimir Vinogradenko

#### Acceptance Criteria

Install a fresh copy of TrueNAS, do not set root e-mail

Set an expired license

SUPPORT CONTRACT EXPIRATION alert should appear within a few minutes

**#7 - 11/08/2018 04:05 AM - Bug Clerk**

- Status changed from In Progress to Ready for Testing

PR: <https://github.com/freenas/freenas/pull/2053>

**#9 - 11/15/2018 09:45 AM - Dru Lavigne**

- Subject changed from Alerts fail to update/generate if license is expired to Fix mail.send failures breaking alerts system

- Description updated

- Private changed from Yes to No

- Needs Doc changed from Yes to No

- Needs Merging changed from Yes to No

**#10 - 12/05/2018 12:53 PM - Bonnie Follweiler**

- File Screen Shot 2018-12-05 at 3.53.01 PM.png added

**#12 - 12/05/2018 12:55 PM - Bonnie Follweiler**

- Status changed from Ready for Testing to Passed Testing

- Needs QA changed from Yes to No

**#14 - 12/06/2018 05:23 AM - Dru Lavigne**

- Status changed from Passed Testing to Done

**Files**

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Screen Shot 2018-12-05 at 3.53.01 PM.png	86.1 KB	12/05/2018	Bonnie Follweiler
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