

FreeNAS - Bug #55734

Remove showmount from freenas-debug to prevent hang condition

11/05/2018 11:58 AM - Caleb St. John

Status: Done	
Priority: No priority	
Assignee: Caleb St. John	
Category: Middleware	
Target version: 11.2-RC2	
Seen in: TrueNAS-11.1-U6.1	Needs Merging: No
Severity: Medium	Needs Automation: No
Reason for Closing:	Support Suite Ticket: n/a
Reason for Blocked:	Hardware Configuration:
Needs QA: No	ChangeLog Required: No
Needs Doc: No	
Description	
freenas-debug being run on an HA system, will sometimes fail to capture the passive controllers debug because of this traceback	
<pre>Nov 5 07:48:26 truenas-node-A uwsgi: [system.utils:406] Failed to get debug from standby node Traceback (most recent call last): File "./freenasUI/system/utils.py", line 404, in debug_generate standby_debug = c.call('failover.call_remote', 'system.debug', [], {'job': True}, timeout=300) File "./freenasUI/system/utils.py", line 404, in debug_generate standby_debug = c.call('failover.call_remote', 'system.debug', [], {'job': True}, timeout=300) File "/usr/local/lib/python3.6/site-packages/middleware/client/client.py", line 429, in call raise CallTimeout("Call timeout") middleware.client.client.CallTimeout: Call timeout</pre>	
This is because freenas-debug is running job=True with timeout=300 and the "showmount -e" command is hanging so the entire debug process is failing.	
This bug is to create a workaround for "showmount -e" command.	
Related issues:	
Has duplicate FreeNAS - Bug #56157: Download of Debug from an HA system appea...	Closed
Copied to FreeNAS - Bug #60390: Remove showmount from freenas-debug to preven...	Done

History

#1 - 11/05/2018 12:03 PM - Kris Moore

- Project changed from TrueNAS to FreeNAS
- Category deleted (HA)
- Private changed from No to Yes
- Migration Needed deleted (No)
- Hide from ChangeLog deleted (No)
- Support Department Priority deleted (0)

#2 - 11/05/2018 12:15 PM - Caleb St. John

- master PR: <https://github.com/freenas/freenas/pull/2020>
11.1 PR: <https://github.com/freenas/freenas/pull/2021>
11.2 PR: <https://github.com/freenas/freenas/pull/2032>

#3 - 11/05/2018 01:10 PM - Dru Lavigne

- Target version changed from TrueNAS 11.1-U7 to TrueNAS 11.1-U6.2

#4 - 11/05/2018 01:22 PM - Caleb St. John

- Category set to Middleware
- Status changed from In Progress to Ready for Testing
- Needs Merging changed from Yes to No

#6 - 11/06/2018 03:46 PM - Dru Lavigne

This will also appear in the U7 Release notes.

#7 - 11/06/2018 03:48 PM - Dru Lavigne

- Subject changed from *freenas-debug failing on passive controller* to *Remove showmount from freenas-debug to prevent hang condition*
- Private changed from Yes to No

#8 - 11/06/2018 03:48 PM - Dru Lavigne

- Target version changed from TrueNAS 11.1-U6.2 to 11.2-RC2

#9 - 11/07/2018 07:13 AM - William Grzybowski

- Has duplicate Bug #56157: *Download of Debug from an HA system appears as a single node system within that debug file added*

#10 - 11/08/2018 01:24 PM - Bonnie Follweiler

- Status changed from Ready for Testing to Passed Testing
- Needs QA changed from Yes to No

Test Passed in FreeNAS-11.2-INTERNAL41

#11 - 11/08/2018 01:28 PM - Dru Lavigne

- Status changed from Passed Testing to Done

#12 - 11/28/2018 08:57 AM - Dru Lavigne

- Copied to Bug #60390: *Remove showmount from freenas-debug to prevent hang condition added*