

## FreeNAS - Bug #55734

### Remove showmount from freenas-debug to prevent hang condition

11/05/2018 11:58 AM - Caleb St. John

<b>Status:</b> Done	
<b>Priority:</b> No priority	
<b>Assignee:</b> Caleb St. John	
<b>Category:</b> Middleware	
<b>Target version:</b> 11.2-RC2	
<b>Seen in:</b> TrueNAS-11.1-U6.1	<b>Needs Merging:</b> No
<b>Severity:</b> Medium	<b>Needs Automation:</b> No
<b>Reason for Closing:</b>	<b>Support Suite Ticket:</b> n/a
<b>Reason for Blocked:</b>	<b>Hardware Configuration:</b>
<b>Needs QA:</b> No	<b>ChangeLog Required:</b> No
<b>Needs Doc:</b> No	
<b>Description</b>	
freenas-debug being run on an HA system, will sometimes fail to capture the passive controllers debug because of this traceback	
<pre>Nov 5 07:48:26 truenas-node-A uwsgi: [system.utils:406] Failed to get debug from standby node Traceback (most recent call last): File "./freenasUI/system/utils.py", line 404, in debug_generate standby_debug = c.call('failover.call_remote', 'system.debug', [], {'job': True}, timeout=300) File "./freenasUI/system/utils.py", line 404, in debug_generate standby_debug = c.call('failover.call_remote', 'system.debug', [], {'job': True}, timeout=300) File "/usr/local/lib/python3.6/site-packages/middleware/client/client.py", line 429, in call raise CallTimeout("Call timeout") middleware.client.client.CallTimeout: Call timeout</pre>	
This is because freenas-debug is running job=True with timeout=300 and the "showmount -e" command is hanging so the entire debug process is failing.	
This bug is to create a workaround for "showmount -e" command.	
<b>Related issues:</b>	
Has duplicate FreeNAS - Bug #56157: Download of Debug from an HA system appea...	<b>Closed</b>
Copied to FreeNAS - Bug #60390: Remove showmount from freenas-debug to preven...	<b>Done</b>

### History

#### #1 - 11/05/2018 12:03 PM - Kris Moore

- Project changed from TrueNAS to FreeNAS
- Category deleted (HA)
- Private changed from No to Yes
- Migration Needed deleted (No)
- Hide from ChangeLog deleted (No)
- Support Department Priority deleted (0)

#### #2 - 11/05/2018 12:15 PM - Caleb St. John

- master PR: <https://github.com/freenas/freenas/pull/2020>  
11.1 PR: <https://github.com/freenas/freenas/pull/2021>  
11.2 PR: <https://github.com/freenas/freenas/pull/2032>

**#3 - 11/05/2018 01:10 PM - Dru Lavigne**

- Target version changed from TrueNAS 11.1-U7 to TrueNAS 11.1-U6.2

**#4 - 11/05/2018 01:22 PM - Caleb St. John**

- Category set to Middleware  
- Status changed from In Progress to Ready for Testing  
- Needs Merging changed from Yes to No

**#6 - 11/06/2018 03:46 PM - Dru Lavigne**

This will also appear in the U7 Release notes.

**#7 - 11/06/2018 03:48 PM - Dru Lavigne**

- Subject changed from *freenas-debug failing on passive controller* to *Remove showmount from freenas-debug to prevent hang condition*  
- Private changed from Yes to No

**#8 - 11/06/2018 03:48 PM - Dru Lavigne**

- Target version changed from TrueNAS 11.1-U6.2 to 11.2-RC2

**#9 - 11/07/2018 07:13 AM - William Grzybowski**

- Has duplicate Bug #56157: *Download of Debug from an HA system appears as a single node system within that debug file added*

**#10 - 11/08/2018 01:24 PM - Bonnie Follweiler**

- Status changed from Ready for Testing to Passed Testing  
- Needs QA changed from Yes to No

Test Passed in FreeNAS-11.2-INTERNAL41

**#11 - 11/08/2018 01:28 PM - Dru Lavigne**

- Status changed from Passed Testing to Done

**#12 - 11/28/2018 08:57 AM - Dru Lavigne**

- Copied to Bug #60390: *Remove showmount from freenas-debug to prevent hang condition added*