

FreeNAS - Bug #9730

Guide Link on Sidebar

05/11/2015 07:09 PM - Stephen Griffiths

Status:	Closed: Cannot reproduce	
Priority:	Nice to have	
Assignee:	Sean Fagan	
Category:	Documentation	
Target version:	N/A	
Seen in:	9.3-STABLE-201505100553	Needs Merging: Yes
Severity:	New	Needs Automation: No
Reason for Closing:		Support Suite Ticket: n/a
Reason for Blocked:		Hardware Configuration:
Needs QA:	Yes	ChangeLog Required: No
Needs Doc:	Yes	
Description		
After Updating the "Guide" link on the side bar and also the Guide like on top right just have a 404 Error. 404 Not Found		
nginx/1.6.2		
Have other Freenas boxes that this URL works fine.		
Since I could not search and find any one else with this issue I figured it was a Bug that is too new to be discussed yet. Does not affect system just cool link to have and annoying it does not work. also did not join domain after Upgrade had to do manually after restart.		

History

#1 - 05/11/2015 07:09 PM - Stephen Griffiths

- File *ixdiagnose.tgz* added

#2 - 05/11/2015 07:09 PM - Stephen Griffiths

- File *404_not_found_Freenas.PNG* added

#3 - 05/11/2015 08:25 PM - Stephen Griffiths

- Subject changed from *Guild Link on Sidebar* to *Guide Link on Sidebar*

#4 - 05/12/2015 03:28 AM - Suraj Ravichandran

- Category changed from *78* to *Documentation*

- Assignee changed from *Suraj Ravichandran* to *Anonymous*

#5 - 05/13/2015 10:36 AM - Anonymous

- Status changed from *Unscreened* to *Screened*

- Estimated time set to *1.00 h*

Okay, got it.

#6 - 05/13/2015 11:00 AM - Anonymous

- Status changed from *Screened* to *15*

Stephen: This didn't happen on fresh install. What exact version did you upgrade from?

Also, if you're still having that issue joining the domain, that's much more serious, so please make sure there's already a bug for that.

#7 - 05/13/2015 01:31 PM - Stephen Griffiths

Ben Milman wrote:

Stephen: This didn't happen on fresh install. What exact version did you upgrade from?

Also, if you're still having that issue joining the domain, that's much more serious, so please make sure there's already a bug for that.

Version before Update: FreeNAS-9.3-STABLE-201501241715

After boot time I could Join Domain No problem, It just did not join during boot.

Only issues at this time is the "Guide" Link is broken says 404, and I get these constant Samba messages but that has been in every version.

#8 - 05/13/2015 02:43 PM - Anonymous

- Status changed from 15 to Investigation

Okay. I just meant that if it's still not joining automatically after reboot, that's an issue.

I was able to duplicate your docs issue by updating from the version you named to the most recent version using the online update method. The entire docs directory is simply missing. However, upgrading between more recent versions don't have the issue. I would infer that it's because 201501241715 was before the docs buttons (and embedded directory) were introduced. Upgrading using the manual process also appears to avoid the issue.

I'm going to look for a workaround and seek out what caused the issue.

#9 - 05/13/2015 03:40 PM - Anonymous

- Status changed from Investigation to Unscreened

- Assignee changed from Anonymous to Sean Fagan

- Target version set to Unspecified

So, reproduction case:

1. Start with a FreeNAS install of a version before there were docs in the GUI. Starting with FreeNAS-9.3-STABLE-201501241715 works, as an example.

2. Use the automatic update process.

Result: The two GUI Guide buttons lead to 404s. Looking for the files in /usr/local/www/data/docs/ shows that they're simply not there.

Workaround: Perform a manual upgrade instead.

I don't think I'm able to actually solve the problem; Suraj suggests that it's due to the docs not being included in the new upgrade process. Therefore, over to you, Sean. Please let me know if you need any more information.

#10 - 05/13/2015 03:47 PM - Sean Fagan

The issue was the older version of the update code had a bug when installing a new package, that caused it to, in fact, *not* install the new package.

The next update will do the right thing. Alternately, you could go back to the previous version, switch to the Nightlies train, update, then from that switch to the stable train and update again.

Bugs in the installation/update code tend to require a two-stage process.

Alternately, it's possible to install the package manually.

#11 - 05/13/2015 05:29 PM - Stephen Griffiths

Sean Fagan wrote:

The issue was the older version of the update code had a bug when installing a new package, that caused it to, in fact, *not* install the new package.

The next update will do the right thing. Alternately, you could go back to the previous version, switch to the Nightlies train, update, then from that switch to the stable train and update again.

Bugs in the installation/update code tend to require a two-stage process.

Alternately, it's possible to install the package manually.

I did another update as suggested and the Guide links work now. Only issues are failure to rejoin domain at boot time and the never ending samba messages. Manual join to domain works fine. Thank you all for your responses.

#12 - 05/13/2015 09:47 PM - Jordan Hubbard

- *Status changed from Unscreened to Closed: Cannot reproduce*

#13 - 07/19/2017 09:03 AM - Kris Moore

- *Target version changed from Unspecified to N/A*

#14 - 08/02/2017 07:47 AM - Dru Lavigne

- *File deleted (ixdiagnose.tgz)*

#15 - 08/02/2017 07:47 AM - Dru Lavigne

- Private changed from Yes to No

Files

404_not_found_Freenas.PNG	67.6 KB	05/12/2015	Stephen Griffiths
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